

**OPERATIONS MANAGEMENT**  
**MSIS 3223**  
**FALL 2007**

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**Description:** An introduction to the operations management process, and an examination of decision-making techniques applicable in the management of production or service oriented organizations.

- Objectives:**
1. To give students an understanding of the field of Operations Management (OM) - that part of the organization which creates goods or provides services.
  2. To help students formulate and analyze decision situations.
  3. To help students utilize a number of mathematical and statistical techniques available for the solution of OM decision situations.

**Guidelines:**

1. The prerequisites are College Algebra (Math 1513 or equivalent), Basic Statistics (STAT 2013 or 2023 or equivalent), and MSIS 2103.
2. There are 3 semester exams, including the final. Each exam is worth 100 points. (Each student will need to purchase **three** scantron testing forms for exam purposes. You will be asked to turn these forms in during the first two weeks of class. Please do not write your name on the scantrons.)
3. Graded homework problems and various computer projects will be assigned during the semester. These activities will be worth 50 points. The total number of points that can be earned in the course is 350.
4. Final grades are assigned as described below: The final criteria, including homework requirements (60%, 70%, etc.), may be slightly lower if the distribution of grade scores shows that this is advisable.

<u>Grade</u>	<u>Meaning</u>	<u>Requirements</u>
A	Superior	Minimum of 315 points (90%).
B	Good	Between 280 and 314 points (80%-90%)
C	Adequate	Between 245 and 279 points (70%-80%)
D	Minimum Passing	Between 210 and 244 points (60%-70%)
F	Failing	Below 209 points (60%)

5. Nongraded homework may be assigned daily, or as needed, to help you practice the techniques presented. Answers are available, and problems discussed from time to time in class. You are invited to visit your professor during office hours to discuss homework problems.
6. Since so much material is covered in a short time, it is important to attend all classes. If you should have to miss a lecture, determine what you have missed and take appropriate measures. If you cannot be in class on a test day, please contact your professor in advance of the test to arrange for a makeup. A makeup is harder than the scheduled test.
7. By attending class regularly, you are helping your chances for a good grade by participating in class discussions, getting handouts and announcements, opportunities to earn bonus points, and practice and review to help you do well in the exams.

